

Citizens Advice Northumberland

All Citizens Advice Northumberland's offices are currently closed in line with the government guidance to help reduce the spread of Covid19.

However, we are still able to provide a telephone and digital service via the following channels:

Advice on any general enquiry areas	<p>Telephone 03444 111 444 9.00am-4.30pm Mon-Fri.</p> <p>Email advice via our online form at www.citizensadvicenorthumberland.org.uk</p> <p>Online advice www.citizensadvice.org.uk</p>
Universal Credit Help to Claim service	<p>Telephone 0800 1448444 8.00-6.00pm Mon-Fri</p> <p>Or 01670 339985</p> <p>Email uc@citizensadvicenorthumberland.org.uk</p> <p>Webchat/onlineadvice www.citizensadvice.org.uk/benefits/universal-credit/claiming/help-to-claim/</p> <p>Textphone 18001 0800 144 8 444</p>
Debt and money advice	<p>Telephone 01670 339960</p> <p>text "DEBT" to 81400 for a call back</p> <p>Email debt@citizensadvicenorthumberland.org.uk</p>
Energy advice	<p>Telephone 01670 339960</p> <p>Email energy@citizensadvicenorthumberland.org.uk</p>
Macmillan benefits advice	<p>Telephone 01670 339985</p>
Referrals into the Bridge Project	<p>Telephone 01670 339985</p> <p>Email bridge@citizensadvicenorthumberland.org.uk</p>